

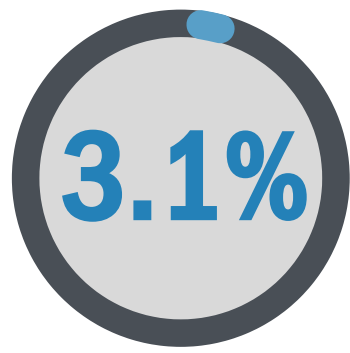
Performance Report

Employment Scorecard



April 2023

Labor Market Data



Unemployment rate

4,550,813

Labor force



66.2%

Labor force participation rate

12,214

Initial claims

69,125

Continued claims

Unemployment Insurance

19.5M

Total benefits paid



3,924

Unpaid pending claims[†]



83,543

Pending appeals dockets*



Customer Call Center Data

46,058

Total calls handled



15.0 min

Average wait time for all calls



Workforce Services Data



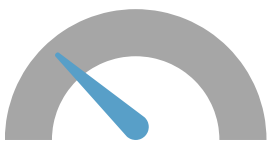
33,677

Customers serviced in Virginia Workforce Connection



2,722

New employment services customers



11

New trade impacted workers enrolled



870

New intensive reemployment customers



389

Veterans with significant barriers to employment served

\$12,972,400



Work opportunity tax credits awarded